

# WARRANTY CLAIM APPLICATION



## APPLICATION INSTRUCTIONS

- › This Warranty Claim Application form must be completed in full as incomplete forms will be rejected
- › Fields marked with an asterisk (\*) are mandatory
- › Applications must be:
  - Approved prior to any work commencing
  - Completed in electronic form only
  - Emailed directly to the Flextool customer service team at [warranty@flextool.com.au](mailto:warranty@flextool.com.au)

## PRODUCT VALIDATION

Application claim date\*

### PRODUCT DETAILS

Product brand*	Product category*
Please specify if other	Product model*
Product serial no.* (Please enter product serial number not engine serial number)	Hour meter reading (if fitted)

### CUSTOMER / OWNER DETAILS

Business name*	Contact name*
Email*	Phone number*

### PURCHASE INFORMATION

Store name*	Date of Purchase*
State*	Suburb*
Proof of purchase*	Reference number*

### DESCRIPTION OF PROBLEM (Please send photos with this application)\*

## REPAIR DETAILS

### REPAIR AGENT DETAILS (Parts will be dispatched to this address)

Business name*	Contact name*
Email*	Phone number*
Address*	State*
Suburb*	Postcode*

### REQUIRED PARTS (To be issued FOC by Flextool if warranty is approved)

Product code	Product description	Quantity

### LABOUR (Purchase order to be issued by Flextool if warranty is approved)

Labour hourly rate (ex GST)*	Labour hours*
Total labour charge (ex GST)*	<i>Labour hourly rate x Labour hours = Total labour charge</i>
Other charges (ex GST)*	

FOR MORE INFORMATION CONTACT US ON **1300 353 986** OR VISIT [flextool.com.au](http://flextool.com.au)